

# 360° WASTE MANAGEMENT



## QUALITY POLICY

It is the policy of the organisation to provide a range of services and products, which meet the requirements of its customers and quality standard parameters, and that programmes are maintained on schedule at the agreed price. All work is carried out in accordance with the highest professional standards aiming for continual improvement and customer satisfaction through the involvement and participation of all levels of management, staff and other interested parties.

### A policy for quality conforming to the requirements of ISO 9001:2008 has been established to ensure that it: -

- Is appropriate to the purpose of the organisation, the expected level of customer satisfaction.
- Includes a commitment to meeting requirements and to continual improvement.
- Has the resources needed and the contribution of suppliers and partners.
- Provides a framework for establishing and reviewing quality objectives.
- Demonstrates top management commitment and ensures the quality objectives are communicated, understood and implemented at appropriate levels of the organisation.
- Is regularly reviewed at the management review meeting for suitability and effectiveness addressing continual improvement and customer satisfaction.

### Planet Environmental Ltd will:

- Provide their customers with products and services that are appropriate to their needs and that meet all of their requirements.
- Operate a quality management system in accordance with ISO9001:2008 principles.
- Provide a safe and environmentally sound workplace; and products and services that are designed with safety and environmental impact as prime considerations.
- Empower our staff at every level and encourage the continual improvement of every aspect of the company's activities.

We also have a commitment to ensure that the Quality Management System is regularly reviewed with regard to compliance with requirements, continual improvement and monitoring of quality objectives.

Managing Director

**PLANET ENVIRONMENTAL LTD**

Planet Environmental Ltd. Edwin Foden Business Centre  
Moss Lane Sandbach Cheshire CW11 3JW  
T: 01270 750 461 F: 01270 764 686  
E: sales@planetenvironmental.co.uk  
[www.planetenvironmental.co.uk](http://www.planetenvironmental.co.uk)

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